

# eCRV County and City Upgrade WebEx July 16, 2019

- Project overview
- County/City Application Preview
- Rollout Schedule
- Help items
- Q and A

# Introductions

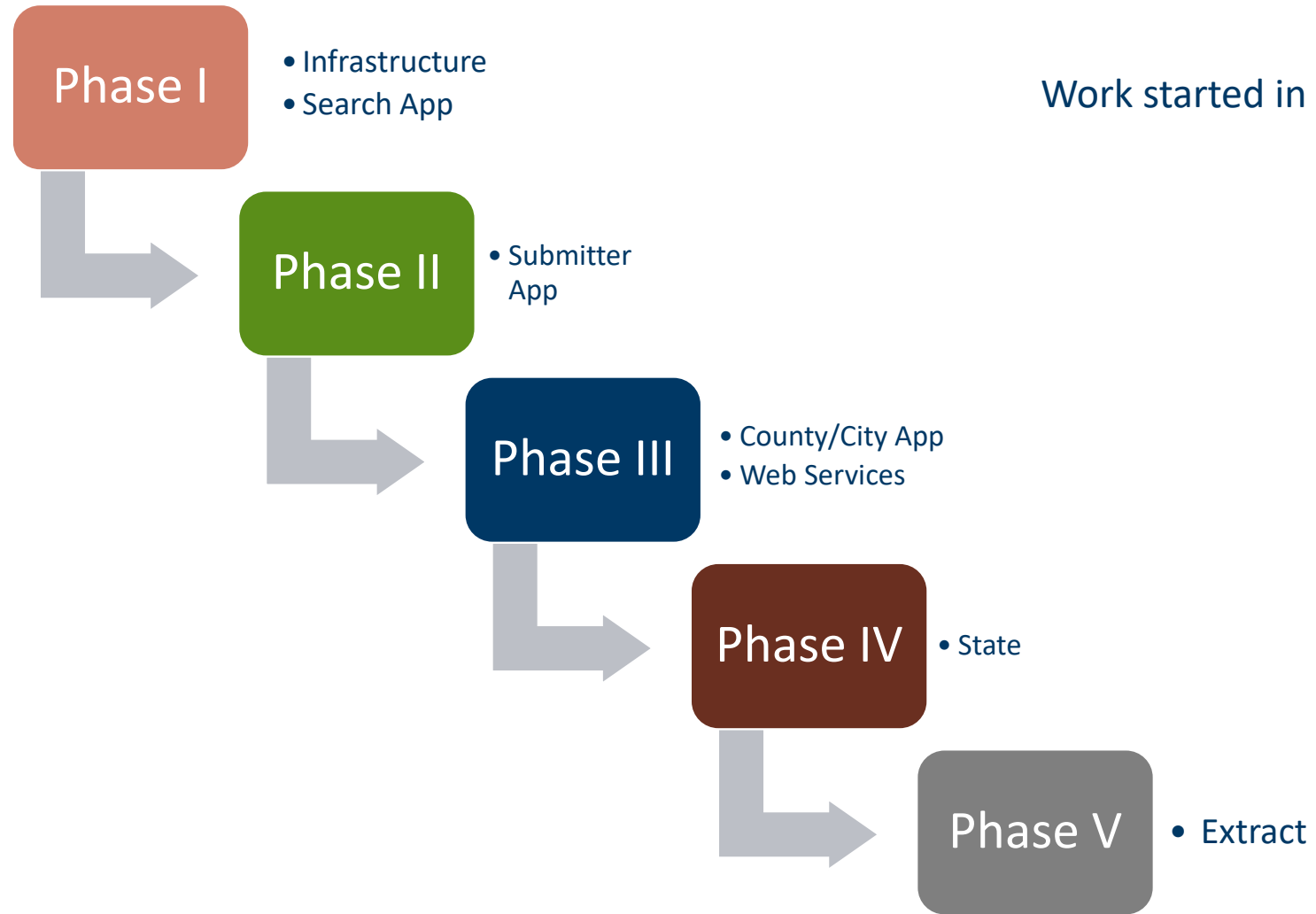
- Anabell Aragon, Supervisor, Operations Unit
- Lisa Dejoras, eCRV Coordinator
- Ed Varevice, Senior Business Analyst
- Huan Shi, Business Analyst - Testing
- Eric Netterlund, eCRV Communications

# eCRV Upgrade Project Overview

## Project Scope:

Replace incompatible software to upgrade system security

# eCRV Upgrade



Work started in February 2018

- Refreshed eCRV System brought up to modern web development standards
- Improve design and functionality:
  - Improved technical infrastructure
  - Improved User Design
  - Responsive Web Design
  - Multiple targeted enhancements

# eCRV County and City Application Preview

# eCRV Update: County/City Application

Some changes and enhancements:

- New user management system
  - Username is your email address
  - Reset your own password
- Search page, results table will be able to display 10, 25, 50, or 100 results
- Customized column settings (saves to your user profile)
- Export search results and batch transfer errors to Excel
- General comment boxes allow 500 characters and have a character counter

# eCRV Update: County/City Application

Some changes and enhancements:

- Sales agreement tab
  - Balloon payment calculator
- Data pulls from PRISM into the county subtabs
  - Fills selected fields in parcels, types
- New county subtab for Property Uses

# eCRV County/City Upgrade Demo

## County/City Application Preview

- Overview of changes and enhancements:
  - Search
  - Tabs
  - New features

## Release notes

- Webservice changes scheduled for production release on August 8th
- Reject reason dropdown list – updated to match sales ratio criteria

## Schedule for later release

- PRISM data pull
- Compare versions
- Print eCRV Summary

# eCRV County and City Upgrade Rollout Schedule

# County Schedule

	Aug 1 – 9	Aug 15 – 23	Aug 22 – 30	Aug 29 – Sep 6	Sep 5 – 13	Sep 12 – 20	Sep 19 – 27	Sep 26 – Oct 4
<b>PTCO</b>	Steve Hurni	Dan Panka	Dan Panka	Brad Averbeck	Steve Hurni	Gale Zimmermann	Mark Vagts	Gary Amundson
<b>COUNTIES</b>	Renville	Brown Cottonwood Jackson Murray Nobles Pipestone Rock	Blue Earth Faribault Freeborn Le Sueur Martin McLeod Nicollet Rice Sibley Steele Waseca Watonwan	Hubbard Becker Clay Clearwater Kittson Mahnommen Marshall Norman Otter Tail Pennington Polk Red Lake Roseau	Big Stone Chippewa Douglas Grant Kandiyohi Lac Qui Parle Lincoln Lyon Meeker Pope Redwood Stevens Swift Todd Traverse Yellow Medicine Wadena Wilkin	Aitkin Beltrami Carlton Cass Cook Crow Wing Itasca Koochiching Lake Lake of the Woods St. Louis	Carver Dakota Dodge Fillmore Goodhue Houston Mower Olmsted Scott Wabasha Washington Winona	Anoka Benton Chisago Hennepin Isanti Kanabec Mille Lacs Minneapolis Morrison Pine Ramsey Sherburne St. Cloud Stearns Wright

# Rollout Daily Schedule

Monday	Tuesday	Wednesday	Thursday	Friday
			<b>Day 1 - County-wide Implementation Begins</b> <ul style="list-style-type: none"> <li>Revenue sends details and instructions for all launch events</li> </ul>	<b>Day 2</b> <ul style="list-style-type: none"> <li>eCRV Support available for questions</li> </ul>
<b>Day 3</b> <ul style="list-style-type: none"> <li>eCRV Support available for questions</li> <li>Conference call with eCRV Support Team (if needed)</li> </ul>	<b>Day 4 - Launch of eCRV application</b> <ul style="list-style-type: none"> <li>County and city employees activate accounts on new application. Look for invite email.</li> <li>Old eCRV accounts will be deactivated</li> </ul>	<b>Day 5</b> <ul style="list-style-type: none"> <li>eCRV Support available for questions</li> </ul>	<b>Day 6</b> <ul style="list-style-type: none"> <li>eCRV Support available for questions</li> </ul>	<b>Day 7</b> <ul style="list-style-type: none"> <li>eCRV Support available for questions</li> </ul>

## Launch Day

- Activate your new account with a login and password
- Create new bookmark and delete all old bookmarks
- Once account is activated, log in using your new login ID and password
- All current eCRV data will be accessible through the new application
- Reminder to stay out of the old system

# Activation Process

- Everyone will receive an email invite to activate your new account
- Important items on the email
  - Your new User Name
  - Link to activate and login to your new account
  - Link to eCRV web page for more information

# Account Activation



Todd Meissner <toddm1b@gmail.com>

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## Welcome to eCRV Sandbox Application

1 message

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**NoReply@state.mn.us** <NoReply@state.mn.us>  
To: toddm1b@gmail.com

Wed, Jul 3, 2019 at 2:19 PM

--- This email is a test ---

The Minnesota Department of Revenue created an eCRV account based on your request. Your username is '[toddm1b@gmail.com](mailto:toddm1b@gmail.com)'.

[Click here to log in to your account.](#)

For additional information on the eCRV application, please visit the [eCRV web page](#)

Regards,

# Activation 2 Step Process

**m DEPARTMENT OF REVENUE**

## Activate Account

An activation code will be sent to the email address below.

ed.varevice@gmail.com

[Send Code](#)

**MN Revenue - Account Verification Code** Inbox x

**MN Revenue** <noreply@state.mn.us> to me

Thank you for requesting your account activation.

Enter this code to verify your identity.

**U3E4FD9NVS** ← Pick up this code

If you did not request this code please contact your department representative.

**m DEPARTMENT OF REVENUE**

*This message and any attachments are solely for the intended recipient and may contain nonpublic/private information. The use, distribution, or disclosure of this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately. Thank you.*

*Do not reply to this e-mail. The inbox is not monitored and your message will not be seen.*

**m DEPARTMENT OF REVENUE**

## Activate Account and Set Password

An activation code was sent to ed.varevice@gmail.com.

Enter the activation code you received.

← Enter your code here

[Verify Code](#)

[What if I did not get an email or my code does not work?](#)

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## Create Password

Your password must be at least 8 characters and have at least 1 character from each of the following categories:

- Upper case letters (A-Z)
- Lower case letters (a-z)
- Numbers (0-9)

For added security, you can also use special characters (!@#, etc.).

The words "password" and "test" cannot be used as any part of your password.

Enter password:

Re-enter password:

[Save Password](#)

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## Electronic Certificate of Real Estate Value (eCRV)

Sign in to your account

Email Address:

Password:

[Reset Password](#)

By signing into this system, you are agreeing the username and password belong to you and have not been shared with others.

[Sign In](#)

Enter the same email address from the invite email.

Enter the password you just created.

- New WebServices updates are available for testing
- Updated schema can be found on the eCRV page under Technical Updates
- Expected production release: August 8
- Another release is expected in October.

- Testing opens on July 26
- If you are interested in obtaining a sandbox account, contact us at [eCRV.Support@state.mn.us](mailto:eCRV.Support@state.mn.us), and include your
  - Name
  - Email address
  - County
  - Reason for account

# eCRV County and City Upgrade Help Items

- Help items available on the Department of Revenue website
  - Click the Help section inside the new system
  - Visit [www.revenue.state.mn.us](http://www.revenue.state.mn.us) and search for “eCRV Help”
- Email [eCRV.support@state.mn.us](mailto:eCRV.support@state.mn.us)

Questions?

Thank you!